



## Aeronautics Research Management Directorate Human Factors Symposium



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#### Welcome!



- This is the first Aeronautics Research Mission Directorate Human Factors Symposium
  - Sponsored by Human Measures and Performance Project, Human Factors Research and Technology Division, and NASA Ames Research Center
- Goal is to coordinate and share information on human factors research within the Aviation Safety and Security, Vehicle Systems, and Airspace Systems Programs
- Also to provide information on human factors research and capabilities to our partners in the FAA, NASA, and other organizations
- We want to share our research and identify directions for future work







## Overview of NASA Aeronautics Human Factors



- Human factors research is conducted in support of the Aviation Safety and Security, Vehicle Systems, and Airspace Systems Programs
- Work includes fundamental research, tool design, procedures development, prototype systems, and system design and testing
- There is also human factors work in NASA's space program, and some of our researchers support this too (e.g., shuttle flight deck redesign)
- In NASA, there is no central human factors office and activities are managed under the various projects and programs
- The Aeronautics Research Mission Directorate is one of the four mission directorates in NASA







## **Aeronautics Mission Research Directorate**





## NASA Programs under the Directorate:



Aviation Safety and Security



Vehicle Systems



Airspace Systems







## **Aviation Safety & Security Program**



#### Goal:

Decrease the aircraft fatal accident rate and the vulnerability of the air transportation system to threats and mitigate the consequences of accidents and hostile acts



#### **Outcomes:**

- By 2005, enable a reduction of the aviation fatal accident rate by 50% from the FY 91-96 average
- By 2009, enable a reduction in the vulnerability exposure of aircraft and other components in the air transportation system
- By 2012, facilitate the near real-time identification and resolution of risks and vulnerabilities in the air transportation system







## **Vehicle Systems Program**



#### Goal:

Enable key vehicle capabilities to fulfill the needs of the future air transportation system



#### **Outcomes:**

- Enable short-field take-off and landing while maintaining the capability for highspeed cruise
- By 2007, enable a reduction in community noise due to aircraft by half, based on the 1997 state-of-the-art
- By 2007, enable a reduction of nitrogen oxides emissions by 70% from the 1996
   ICAO standard, to reduce smog and lower atmospheric ozone
- By 2007, enable a reduction in carbon dioxide greenhouse gas emissions by 25% based on the 2000 state-of-the-art for airframe and engine component technologies







## **Airspace Systems Program**



#### Goal:

Enable, through technology development and transfer, major increases in the capacity and mobility of the air transportation system by development of revolutionary concepts for operations and vehicle systems



#### **Outcomes:**

- By 2004, develop, demonstrate and transfer technologies that enable a 35% increase in aviation system throughput in the terminal area and a 20% increase in aviation system throughput en route based on 1997 NAS capacities
- By 2005, develop, demonstrate and transfer key enabling capabilities for a small aircraft transportation system
- By 2009, develop, demonstrate and transfer technologies that enable a further 5% increase in throughput in the terminal area and a further 10% increase in en route throughput based on 1997 NAS capacities





# Human Factors Review: Precursor to Symposium



- Human factors tasks reviewed for the three Programs (Fall 2003)
- Tasks listed by category for each Program/Project
- Each number links with a task record

|  | Ι                               | HUMAN FACTORS ACTIVITY                     |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
|--|---------------------------------|--|---------------------------|----------------------------------|-----------|--|-------------|-----------------|------------|-------------------|-----------------|------------------------------|--|------------------------------|---|---------------------------|--------------------------------------|---|-------------------------|
|  | Human-System Interaction Design | Displays, Controls, and User<br>Interfaces | Environment and Workspace | Personnel Selection and Training | Workload  | Human Performance and Cognitive Modeling | Human Error | Anthropometrics | Procedures | Safety and Health | Decision-making | Human Information Processing | Roles, Responsibilities,<br>Communications, and Teamwork | Psychophysiological Research | Human Factors Methods, Guidelines,<br>and Standards Dev't | Data Analysis and Display | Work Factors (fatigue, stress, etc.) | Perceptual Factors in Human-System<br>Interaction | Metrics and Measurement |
| PROGRAM/PROJECT VEHICLE SYSTEMS PROGRAM                                  |                                 |  | Ш                         | т.                               |           | 12                                       |             | 4               | -          | 0)                |                 |                              | EО   | ш.                           | Τ 6   |                           | >                                    | u =   | _                       |
|  |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Breakthrough Vehicle Technologies Project                                |                                 | 1  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Propulsion & Power Project   |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Flight Research Project Twenty First Century Aircraft Technology Project |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Quiet Aircraft Technology Project  |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Ultra Efficient Engine Technology Project                                |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Advanced Vehicle Concepts Project  |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| . ,  |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| AVIATION SAFETY PROGRAM  |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Aviation System Monitoring and Modeling Project                          |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| System-Wide Accident Prevention Project                                  |                                 |  | <u>8</u>                  | 3<br>4<br>5                      |           | 1  | <u>2</u>    |                 |            |                   |                 |                              |  |                              | 6<br>7<br>9   |                           |                                      |   |                         |
| Single Aircraft Accident Prevention Project                              |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Weather Accident Prevention Project                                      | <u>21</u>                       | 22   |                           |                                  | <u>24</u> | <u>25</u>                                | <u>26</u>   |                 | <u>27</u>  |                   | 23<br>28        |                              | <u>29</u>  | <u>30</u>                    | <u>31</u>   |                           |                                      |   |                         |
| Aviation Weather Information Systems                                     | 33<br>34<br>35<br>38<br>39      | 32<br>37                                   |                           |                                  |           |  |             |                 |            |                   | 36<br>40        |                              |  |                              |   |                           |                                      |   |                         |
| Synthetic Vision Project   | 10                              | 11   |                           | 12                               | 13        | 14                                       | <u>15</u>   |                 | 16         |                   | 17              |                              | <u>18</u>  | <u>19</u>                    | 20  |                           |                                      |   |                         |
| AIRSPACE SYSTEMS PROGRAM   |                                 |  |                           |                                  |           |  |             |                 |            |                   |                 |                              |  |                              |   |                           |                                      |   |                         |
| Advanced Air Transportation Technologies Project                         | 1                               | 2  |                           |                                  | 3         | 4  | 5           |                 | 6          |                   | 7               |                              | 8  |                              | 9   |                           |                                      |   |                         |
| Virtual Airspace Modeling Project  | 13                              | 14   |                           |                                  | 15        | 16                                       | 17          |                 | 18         | 19                |                 |                              | 20   |                              | 21  |                           |                                      |   |                         |
| Airspace Operations Systems Project                                      | 31<br>40<br>42                  | 41   |                           | <u>24</u>                        |           | 35<br>36<br>43<br>44                     |             |                 |            |                   | <u>25</u>       | 26<br>27<br>38               |  | <u>29</u><br><u>39</u>       |   |                           | 22<br>23                             | 28<br>30<br>33<br>34<br>37                        | 32<br>45                |
| Small Aircraft Transportation System Project                             |                                 | 10   |                           |                                  | 11        |  |             |                 | 12         | _                 |                 |                              |  |                              |   |                           |                                      |   |                         |







## **Sample Task Record**



- Each task record provides basic information on the task
- One follow-up recommendation was to hold a symposium to coordinate work

| Number                       | 0   |  |  |  |  |  |
|------------------------------|---|--|--|--|--|--|
|                              | 8   |  |  |  |  |  |
| Human Factors Activity Title | Augmented/Virtual Reality Displays for Aviation Maintenance &   |  |  |  |  |  |
|                              | Inspection  |  |  |  |  |  |
| Performing Organization      | IH IH   |  |  |  |  |  |
| Point of Contact             | Barbara Kanki   |  |  |  |  |  |
| Duration (Start/Finish)      | FY00-FY05   |  |  |  |  |  |
| Description                  | (a) Image-based communication and advisement system which includes the equipment and human processes involved in an image-based communication system that enables collaborative problem solving, advisement, and documentation. Imagery in CEST is comprised of scenes and views of workpieces and objects that are referents in the problem solving and advisement communication, and is recordable. (b) Development of a virtual-reality device to train maintenance inspectors and test results. Initial prototype will be a CBT (computer-based training) interactive training tool to augment existing classroom and on-the-job inspector training. This product is based on existing virtual-reality hardware that will be upgraded and appropriate software developed. |  |  |  |  |  |
| End Users                    | Air carrier maintenance departments, contract maintenance facilities, FAA and general aviation fleet operators  |  |  |  |  |  |
| Products                     | Hardware/software and test results  |  |  |  |  |  |
| Internal Collaborations      | IH IH   |  |  |  |  |  |
| External Partnerships        | Clemson University, Boeing  |  |  |  |  |  |







#### **Details**



- Organization of Symposium:
  - First day is introductions and keynote
  - Second and third days have three parallel sessions
  - Topics are user interface design, human performance, and basic research
  - Fourth day has tours of the human factors research facilities at Ames
  - Information on all this is at the registration desk
  - Please register for tours today and we will set up gate passes
  - AM coffee and on-site lunch is on pay-to-eat basis
    - > Please pay today and you will be set up for tomorrow's food
    - > If you pay Tuesday, you will be set up for Wednesday
- There will be a post-event questionnaire
  - We want your feedback on the Symposium and your ideas about important directions for human factors research
- Presentations will be available on the web site one week after the Symposium
- We plan to hold this symposium each year



